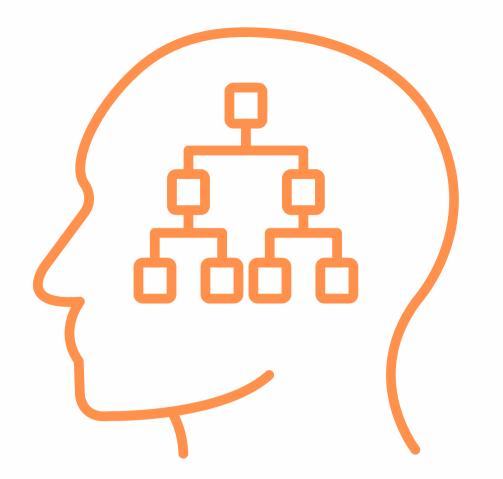
# Product Strategy Primer

## **Confident Decision-Making**

**April 2023** 





**Purpose** 

**Elements** 

The **decisions** needed to grow and make **investments** into a company

The analysis and prioritization that need to happen to make a confident decision

The **stakeholders** that need to be involved and the **deployment** process

**Strategy Is the Science of Business Decision-Making.** 

Ensure **success** in market Secure business profitability

## **Strategy Elements**

### Investment Decisions

The discussions that determine where the company will compete, what it will build and how it will operate.

## **Analysis and** Prioritization

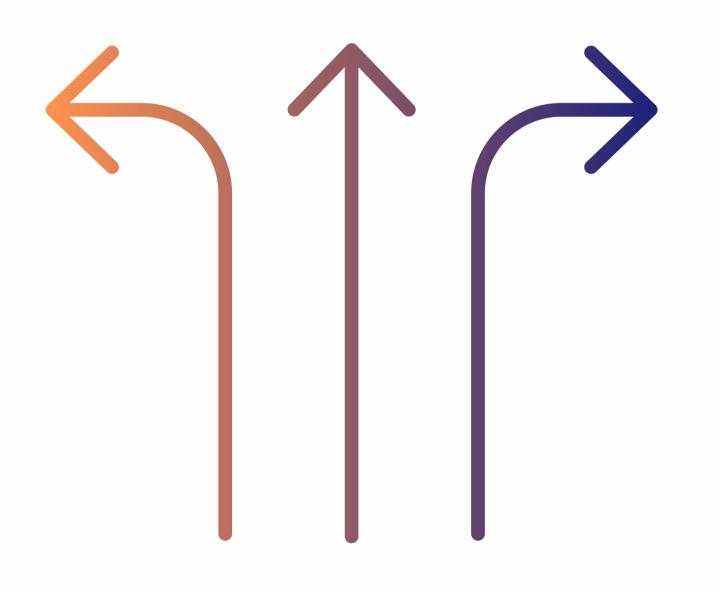
The relevant drivers and information that provide a thorough and confident assessment of the market.



## **Stakeholders** and Process

The **cross-functional team** who analyzes, evaluates and prioritizes strategic options.

## At the Deeper Level It's About Trade-Offs



that you need to make.

**Strategy work clarifies the** impact and the scope of the trade-offs for every major **business decision and guides** you in choosing the best option.

## **Confident decisions come from** understanding the trade-offs

# Types of Strategy Work

#### **X** Business Strategy

Analyzes the business environment, market opportunities and competitive dynamics and decides where to compete, how to organize the value chain and what competitive advantage to build.

#### Product Strategy

Analyzes customer segments and competitor products and decides what **products, services or platforms to build** and how to **deliver value.** 

### ズ Strategic Planning

Analyzes the functional make-up of the organization and its alignment with the strategy and plans **operations, resourcing and contingency responses**.

## **Product Strategy Is the Science** of Deciding What to Build.

### **Decisions**

- Target customer segments and positioning
- Product value proposition and competitive differentiation
- Key features and supporting services
- Business model
- Platform governance and network effects design
- Marketplace and demand / supply value proposition and dynamics

- - marketshare, usage
- **Customer needs**, pain points and JTBD
- **Competitive differentiation** and sources thereof
- Value proposition and key features of
  - competitor products
- Business models within product
  - category
- Platform and marketplace governance
  - systems and guidelines

### **Analysis & Prioritization**

Current product performance,

## **Great Product Strategy Provides**

#### Deep understanding of customer segments

Clearly articulated product value proposition

Efficient design of marketplace governance systems

Several distinct layers of network effects Honest assessment of **product appeal and usage** 

Clear **ROI of core product features** and services

## Product Strategy Saves the Day When...

...you are in a commoditized market and you need to differentiate your product

...you are facing shifts in the behavior of your target customer segments

...you are in a saturated market and need to grow into an adjacent segment

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## **Typical Strategy Development Process**

- Scope setting and objective clarification
- **Documentation** collection
- **Team set-up**, including core team, stakeholders and subject matter experts

• Summarization and prioritization of critical opportunities

- Working sessions with stakeholders on
  - proposed new initiatives
- Feasibility assessment



matter experts

- Resourcing and KPIs
- setting with functional leads • Development of detailed cross-functional
- processes • Design of **performance** 
  - reporting structure



- Organizational communication and change management
- Deployment and kick-off across functional teams

# Strategy Confident Decision-Making

## Business

Product

Where to compete

What to build

## Planning

#### How to operate

# Need Strategy Support?

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